

## Usability Testing Report

### 1. Test Goals:

The goal of this test is to establish whether a participant can complete basic tasks using the app. These tasks include:

- Adding a new show
- Updating show details
- Adding lodging details
- Updating lodging details
- Adding an expense
- Deleting an expense
- Navigating between Home, Expenses, and Show Details pages

### 2. Methods

This test was moderated and the participant was asked to complete a series of tasks within the app while thinking aloud.

### 3. Participant Profile

- Age: 39
- Background: Touring musician. Touring is their primary source of income so they tour constantly throughout the US, and occasionally internationally.
- Tech Experience: They are very comfortable using apps on a smartphone and are accustomed to using multiple apps for scheduling.

### 4. Findings

Overall, the participant was able to complete all tasks but found some usability issues. There were also issues with the app lagging which made it difficult to complete tasks smoothly.

### 5. Issues

Several usability issues were identified:

- User disliked and struggled with time and date input.
- User disliked that lodging details were reset upon editing them.
- The delete show button was unclear and confused for delete expense button.
- The expense page was missing a delete icon.
- User felt that expenses did not need to be included on the show details page.

### 6. Recommendations

- Reformat date picker for ease of use on mobile devices
- Reformat date and time inputs to be clearer.
- Reformat lodging date picker to show dates only after checkin date.

- Improve icon clarity
- Remove expenses from show details to make page less confusing/ cluttered.
- Expenses don't need to be connected to shows.